

	Service Bulletins (TSBs) address this concern, INSTALL a new HUD module. REFER to: Head Up Display (HUD) Module .
No	The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues.

DIAGNOSIS AND TESTING > COLLISION WARNING AND COLLISION AVOIDANCE SYSTEM > PINPOINT TESTS > PINPOINT TEST C : U0104:00

Refer to AUDIO SYSTEM/NAVIGATION - WITHOUT SYNC , AUDIO SYSTEM/NAVIGATION - WITH SYNC WITHOUT TOUCHSCREEN , AUDIO SYSTEM/NAVIGATION - WITH SONY or AUDIO SYSTEM/NAVIGATION - WITH TOUCHSCREEN/WITHOUT SONY for schematic and connector information.

Normal Operation and Fault Conditions

REFER to: Collision Warning and Collision Avoidance System - System Operation and Component Description .

DTC Fault Trigger Conditions

DTC	Description	Fault Trigger Conditions
U0104:00	Lost Communication With Cruise Control Module: No Sub Type Information	Sets in the HUD module if data messages received from the CCM over the HS-CAN2 are missing.

Possible Sources

- CCM
- HUD module

DIAGNOSIS AND TESTING > COLLISION WARNING AND COLLISION AVOIDANCE SYSTEM > PINPOINT TESTS > PINPOINT TEST C : U0104:00 > PINPOINT TEST C : U0104:00

C1 VERIFY THE CUSTOMER CONCERN

Ignition ON.

Verify there is an observable symptom present.

Is an observable symptom present?

Yes	GO to C2
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No	The system is operating normally at this time. The DTC may have been set due to high network traffic or an intermittent fault condition.
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C2 CHECK THE COMMUNICATION NETWORK

Ignition ON.

Using a diagnostic scan tool, perform the network test.

Does the CCM pass the network test?

Yes	GO to C3
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No	REFER to: Communications Network .
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C3 RETRIEVE THE RECORDED DIAGNOSTIC TROUBLE CODES (DTCS) FROM THE CCM (CRUISE CONTROL MODULE) SELF-TEST

Using a diagnostic scan tool, perform a CCM self-test.

Is DTC C1132:4B recorded?

Yes	If DTC C1132:4B is recorded, GO to Pinpoint Test E . For any other Diagnostic Trouble Codes (DTCs), REFER to: Cruise Control (Vehicles With: Adaptive Cruise Control).
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No	GO to C4
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C4 RETRIEVE THE RECORDED DIAGNOSTIC TROUBLE CODES (DTCS) FROM THE HUD (HEAD UP DISPLAY) MODULE SELF-TEST

Using a diagnostic scan tool, perform a HUD module self-test.

Is DTC U3003:16 or U3003:1C recorded?

Yes	If DTC U3003:16 is recorded, GO to Pinpoint Test G . If DTC U3003:1C is recorded, GO to Pinpoint Test H
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No	GO to C5
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C5 RECHECK THE HUD (HEAD UP DISPLAY) MODULE DIAGNOSTIC TROUBLE CODES (DTCS)

Using a diagnostic scan tool, clear the Diagnostic Trouble Codes (DTCs). Repeat the HUD module self-test.

Is DTC U0104:00 still present?